

密级:

# SNC License Application Guide

TAC Oversea

**License File Application**

**Upgrade Dongle to File License**

**License File Capacity**

**Reapply License when Host Change Normally**

**Reapply License when Host Change Abnormally**

**Return Applications for License File**

# License File Application

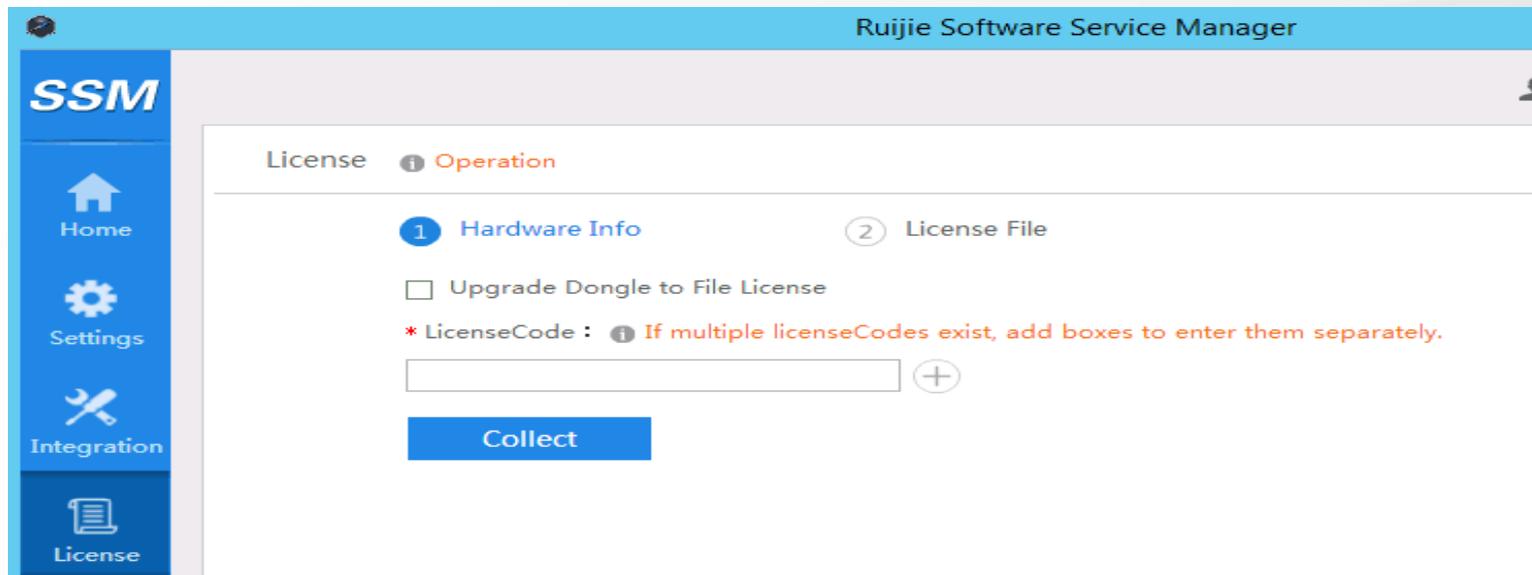
- **Applicable scenario:** New project implementation ; Apply for the SNC license file for the first time.
- **Briefly describes steps**

Steps	Detailed operation	Responsible person
Step1	Install SNC software first, The version should be not lower than 2.30.	Customer
Step2	Collect hardware info of .dat file.	Customer
Step3	Visit official website( <a href="http://www.ruijienetworks.com/service/License.aspx">http://www.ruijienetworks.com/service/License.aspx</a> ), apply for file authorization, fill in the customer info in the form and upload *.dat or *.zip file.	Customer
Step4	Receive the license via E-mail	Customer
Step5	Open SNC Service Manager, import *.lic file, after license file are successfully imported, restart SNC service.	Customer

# License File Application

## Instructions of Process

- **Step1:** Install SNC software first, The version should be not lower than 2.30.
- **Step2:** Collect hardware info of .dat file
- Open SSM -> click **"License"** -> **"Hardware Info"** , input product LicenseCode which is in authorization letter (Similar to a bank password envelopes) , and then click **"Collect"** ; after completing the collection of hardware info (\*.dat file of \*.zip file) , submitted it to Tac for application via e-mail account: service\_rj@ruijienetworks.com.



The screenshot displays the Ruijie Software Service Manager (SSM) interface. The title bar reads "Ruijie Software Service Manager". On the left, there is a navigation sidebar with the "SSM" logo and menu items: Home, Settings, Integration, and License. The main content area is titled "License" and shows a progress indicator with two steps: "1 Hardware Info" (active) and "2 License File". Below the progress indicator, there is a checkbox labeled "Upgrade Dongle to File License". A red asterisk indicates a required field: "\* LicenseCode : 1 If multiple licenseCodes exist, add boxes to enter them separately." Below this text is a text input field with a plus sign icon to its right. A blue "Collect" button is positioned at the bottom of the form.

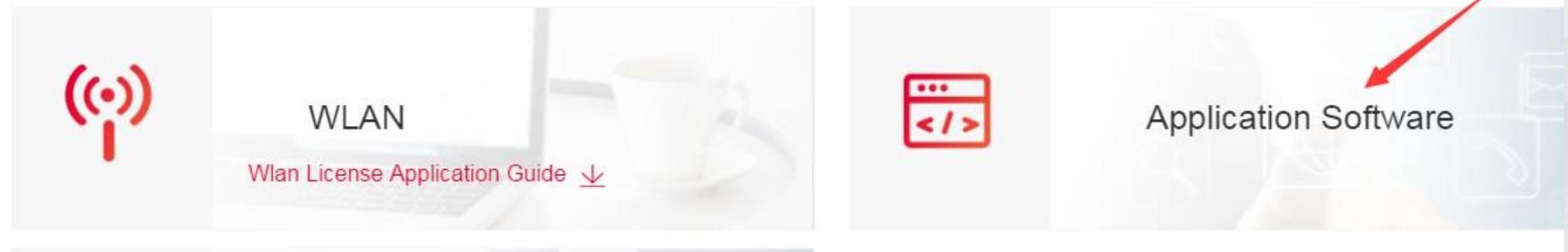
# License File Application

## Instructions of Process

- **Step3:** Visit Ruijie official website(<http://www.ruijienetworks.com/service/License.aspx> ) , apply for license file.  
click **"Service"** -> **"Product Licensing"** , choose **"Application software"** to apply for license file, click **"Bind License"** , fill the customer info in the form and click **"Add"** to upload \*.dat file or \*.zip file ->click **"complete"** , after generating the license file successfully, the customer will receive the license file via E-mail.

[Home](#)> [Service](#)> [Product Licensing](#)

### Product Licensing

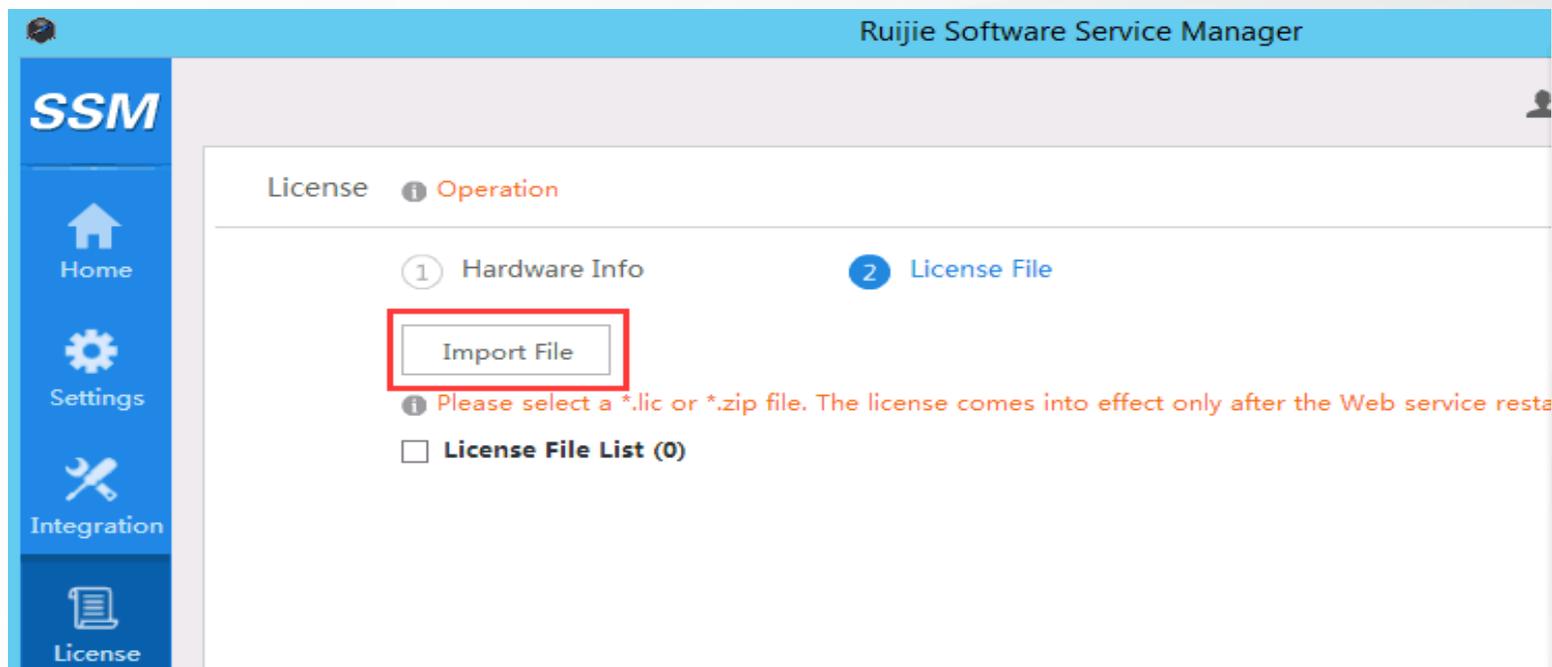


# License File Application

## Instructions of Process

- **Step4:** Download \*.lic file after receive the license via E-mail.
- **Step5:** Open SSM, import \*.lic file, after license file are successfully imported, restart SNC service.

The license file (\*.lic file) should be stored in a directory first, then open SNC service manager, click “**License File**” -> “**import File**”, after importing license file successfully ->click “**yes**” ->restart SNC service manually.



**License File Application**

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**Return Applications for License File**

# Upgrading Dongle to File License

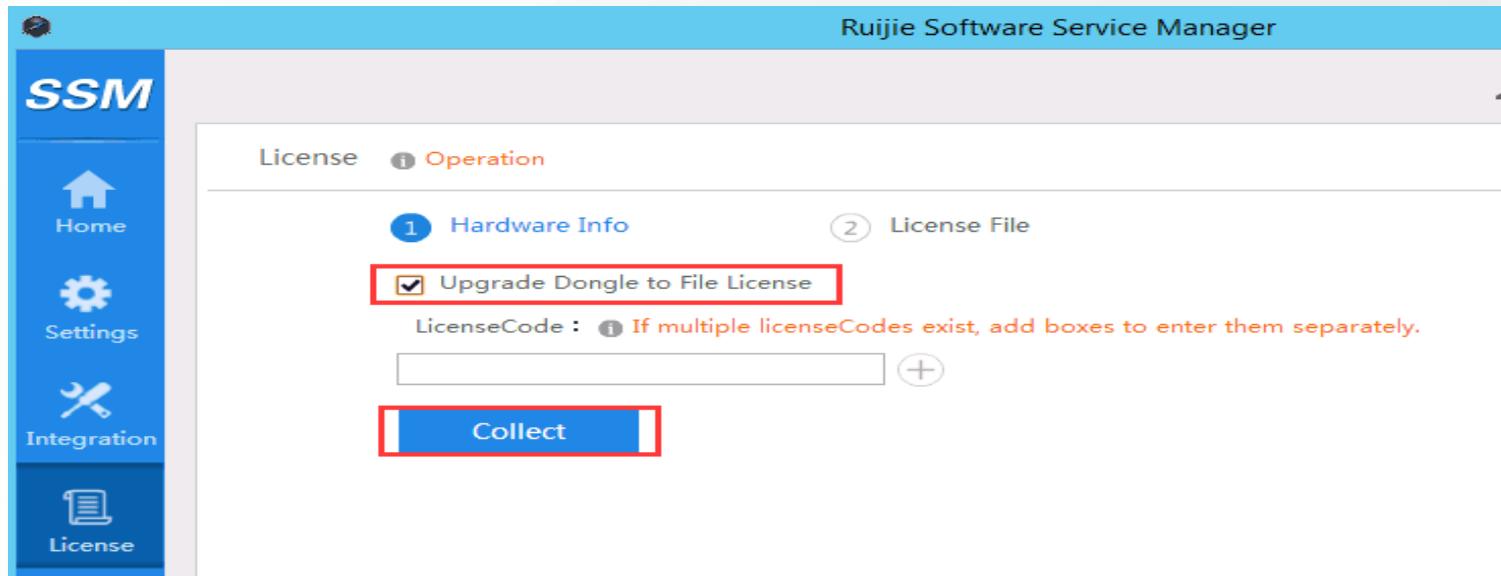
- **Applicable scenario:** According to the customer demand, Upgrade Dongle to File License
- **Briefly describes steps**

Steps	Detailed operation	Responsible person
Step1	Install SNC software first, The version should be not lower than 2.30; ensure that the dongle is inserted on the server.	Customer
Step2	Collect hardware info of .dat file in upgrading dongle to file license scenario and submitted it to Tac for application via e-mail account: service_rj@ruijienetworks.com.	Customer
Step3	Login PA system, apply for upgrading dongle to file license and Synchronized it to the customer.	TAC Oversea
Step4	Open SNC Service Manager, import *.lic file, after license file are successfully imported, restart SNC service.	Customer

# Upgrading Dongle to File License

## Instructions of Process

- **Step1:** Install SNC software first, The version should be not lower than 2.30;  
**Note: Ensure that the dongle is inserted on the server.**
- **Step2:** Collect hardware info of .dat file in upgrading dongle to file license scenario;  
Open SNC service manager -> click **"License"** -> check **"Upgrade Dongle to File License"** , fill the LicenseCode in the form and then click **"Collect"** ; after completing the collection of hardware info (\*.dat file of \*.zip file) , submitted it to Tac for application via e-mail account: service\_rj@ruijienetworks.com.



The screenshot displays the Ruijie Software Service Manager (SSM) interface. The main window is titled "Ruijie Software Service Manager" and shows a "License" section with a "1 Operation" indicator. The interface is divided into two steps: "1 Hardware Info" and "2 License File". Under "1 Hardware Info", the option "Upgrade Dongle to File License" is checked and highlighted with a red box. Below this, there is a text input field for "LicenseCode" with a note: "1 If multiple licenseCodes exist, add boxes to enter them separately." and a "+" button. A "Collect" button is also highlighted with a red box. The left sidebar contains navigation options: Home, Settings, Integration, and License.

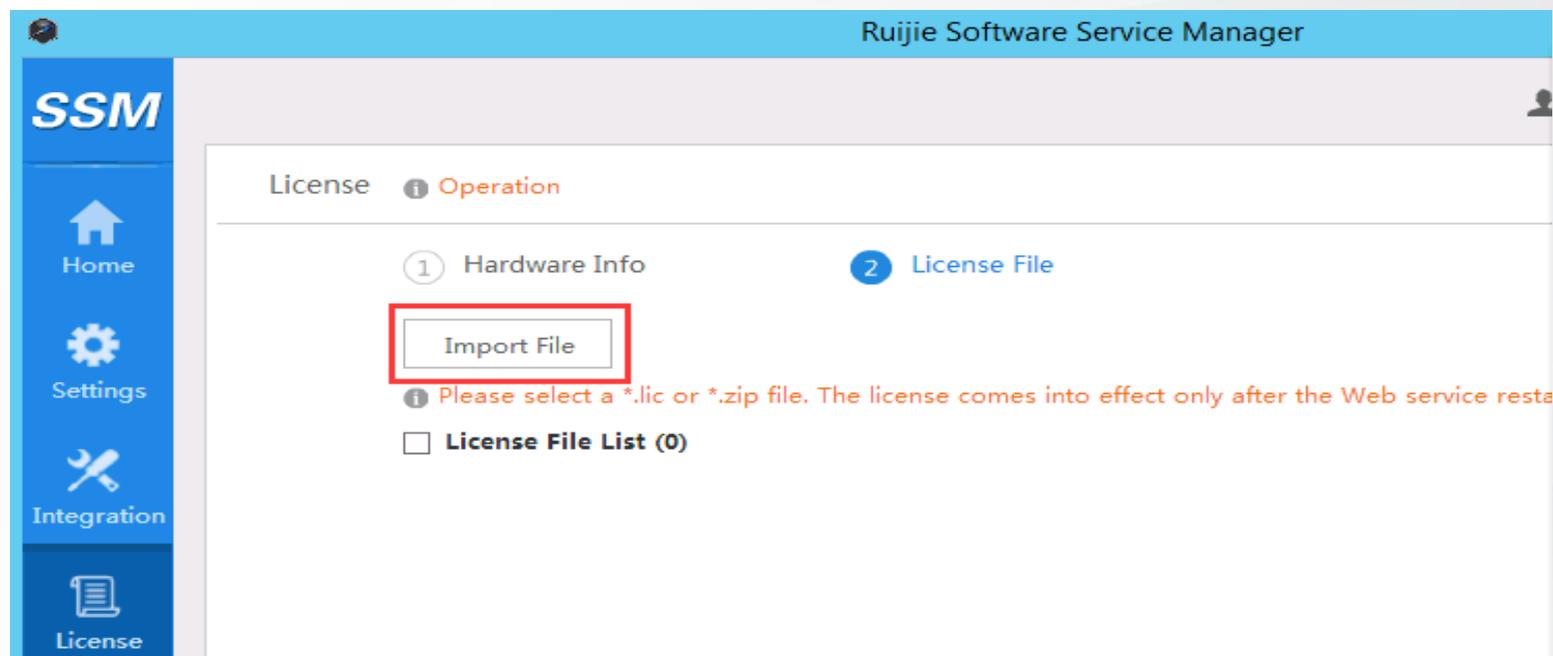
# Upgrading Dongle to File License

## Instructions of Process

- **Step3:** TAC will Download \*.lic file and synchronized it to the customer.
- **Step4:** Customer shall Open SSM, import \*.lic file, after license file are successfully imported, restart SNC service.

The license file (\*.lic file) should be stored in a directory first, then open SNC service manager, click “**License**” -> “**Import File**”, after importing license file successfully ->click “**yes**” ->restart SNC service manually.

**Note: After importing the license file successfully, the dongle info will be erased.**



**License File Application**

**Upgrade Dongle to File License**

**License File Capacity**

**Reapply License when Host Change Normally**

**Reapply License when Host Change Abnormally**

**Return Applications for License File**

# License File Capacity

- **Applicable scenario:** According to the customer demand of License capacity, increase the number of license.
- **Briefly describes steps**

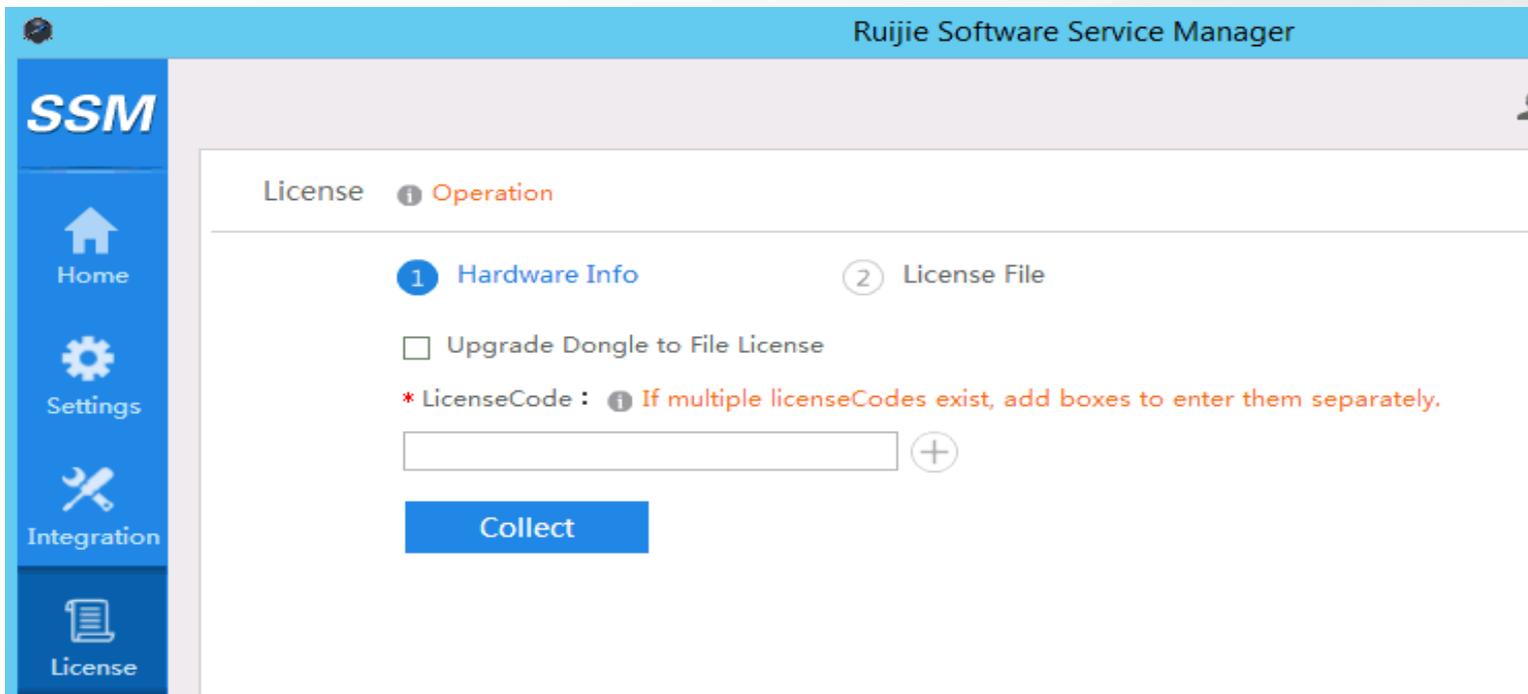
Steps	Detailed operation	Responsible person
Step1	Install SNC software first, The version should be not lower than 2.30;	Customer
Step2	Collect hardware info of .dat file and submitted it to Tac for application via e-mail account: service_rj@ruijienetworks.com.	Customer
Step3	Login PA system, apply for license file and Synchronized it to the customer.	TAC Oversea
Step4	Open SNC Service Manager, import *.lic file, after license file are successfully imported, restart SNC service.	Customer

# License File Capacity

## Instructions of Process

- **Step1:** Install SNC software first, The version should be not lower than 2.30; Need to prepare the authorization letter
- **Step2:** Collect hardware info of .dat file

Open SNC service manager -> click “**License**” -> “**Hardware Info**” , input product LicenseCode which is in certification of authorization (Similar to a bank password envelopes) , and then click “**Collect**” ; after completing the collection of hardware info (\*.dat file of \*.zip file) , submitted it to Tac for application via e-mail account: service\_rj@ruijienetworks.com.



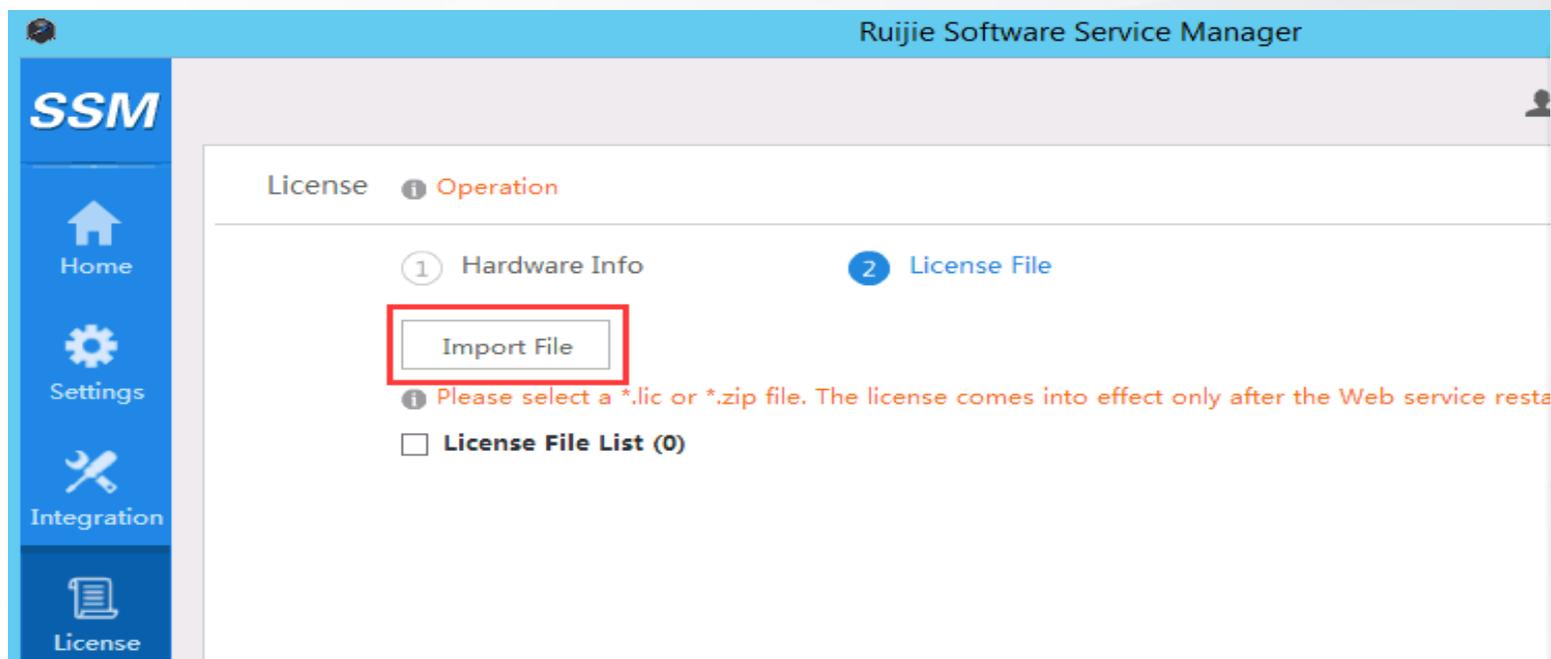
The screenshot displays the Ruijie Software Service Manager (SSM) interface. The top navigation bar is blue with the text "Ruijie Software Service Manager". On the left, there is a vertical sidebar with the "SSM" logo and icons for "Home", "Settings", "Integration", and "License". The main content area is titled "License" and includes a sub-section "Operation". It features a progress indicator with two steps: "1 Hardware Info" (active) and "2 License File". Below this, there is a checkbox labeled "Upgrade Dongle to File License". A red asterisk indicates a required field: "\* LicenseCode : 1 If multiple licenseCodes exist, add boxes to enter them separately." Below the text is a text input field with a plus sign icon to its right. A blue "Collect" button is positioned at the bottom of the form.

# License File Capacity

## Instructions of Process

- **Step3:** TAC will download \*.lic file and synchronized it to the customer.
- **Step4:** Customer shall open SNC service manager, import \*.lic file, after license file are successfully imported, restart SNC service.

The license file (\*.lic file) should be stored in a directory first, then open SNC service manager, click “License” -> “Import File”, after importing license file successfully ->click “yes” ->restart SNC service manually.



**License File Application**

**Upgrade Dongle to File License**

**License File Capacity**

**Reapply License when Host Change Normally**

**Reapply License when Host Change Abnormally**

**Return Applications for License File**

# Reapplying license when Host Change Normally

- **Applicable scenario:** when the server which deploy SNC needs to be changed, customer need to unbind the license on the old server, and generate new license according the hardware info of new server.

**Note: Need to unbind (cancel) the license file on the old server in advance.**

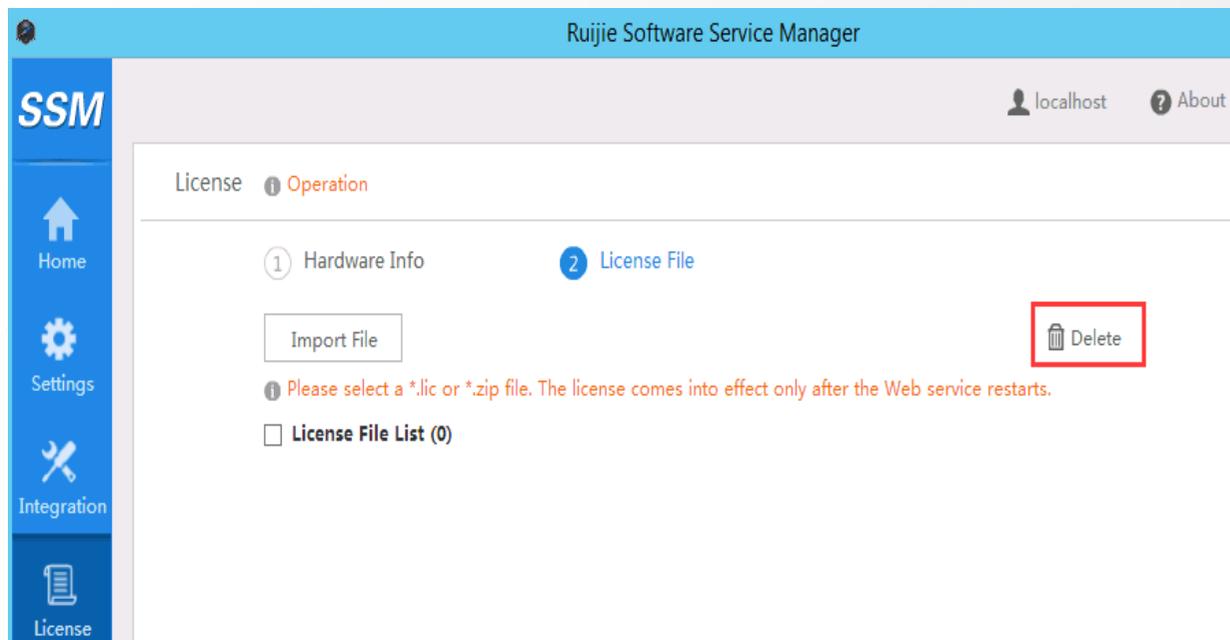
- **Briefly describes steps**

Steps	Detailed operation	Responsible person
Step1	Cancel License, submit the cancellation of certificate and hardware info of new server to the TAC.	Customer
Step2	Check whether the cancellation of certificate and hardware info are complete.	TAC Oversea
Step3	Login PA system, apply for host change.	TAC Oversea
Step4	Waiting for the manager to review, download *.lic file, then synchronized it to the customer.	TAC Oversea
Step5	Open SNC Service Manager, import *.lic file, after license file are successfully imported, restart SNC service.	Customer

# Reapplying license when Host Change Normally

## Instructions of Process

- **Step1:** Cancel License, submit the cancellation of certificate and hardware info of new server to the TAC.
- Open SNC service manager, click **“License”** -> check the license file need to be deleted -> click **“Delete”** -> Generate the cancellation certificate (\*.unlic or \*.zip file) ,collect the hardware info of new server and then submit them to the TAC for application.



- **Step2:** Check whether the cancellation of certificate and hardware info are complete.

# Reapplying license when Host Change Normally

## Instructions of Process

- **Step3:** TAC will reapply license when host change normally.  
click 【变更申请】 , enter query interface for authorization changes-> click 【主机变更申请】 -> import cancellation of certificate and hardware info of new server -> click 【完成】 。

位置：主机变更申请

主机变更申请

\* 客户凭证(1个文件)：

订单.png  
上传成功

\* 硬件信息：

V-10010597-00000000067960077.dat  
上传成功

申请原因： 主机更新

**提示：** 上传的文件不能重名,最多20个dat文件

# Reapplying license when Host Change Normally

## Instructions of Process

- **Step4:** TAC will wait for the manager to review, download \*.lic file, then synchronized it to the customer.
- After the application has been approved by the product manager, click **【查看】** in the query interface, enter detailed page for host change, download new license file, then synchronized to the customer.

The screenshot displays the '主机变更申请' (Host Change Application) interface. At the top, there is a table listing applications with columns for '申请人' (Applicant), '申请时间' (Application Time), '申请部门' (Department), '变更类型' (Change Type), '审批人' (Approver), '审批时间' (Approval Time), '审批状态' (Approval Status), and '操作' (Action). Two applications are listed, with the first one having a status of '通过' (Passed) and a '查看' (View) button highlighted in red.

Below the table, the '查看' (View) button is clicked, leading to a detailed view of the application. The '查看' (View) section shows the following information:

- 生产批次: 2014-08-11-11-01-46
- 传票号: ruanjian
- 客户凭证(1个文件):  客户凭证(1个文件)
- 审批原因: 通过
- 授权信息: 

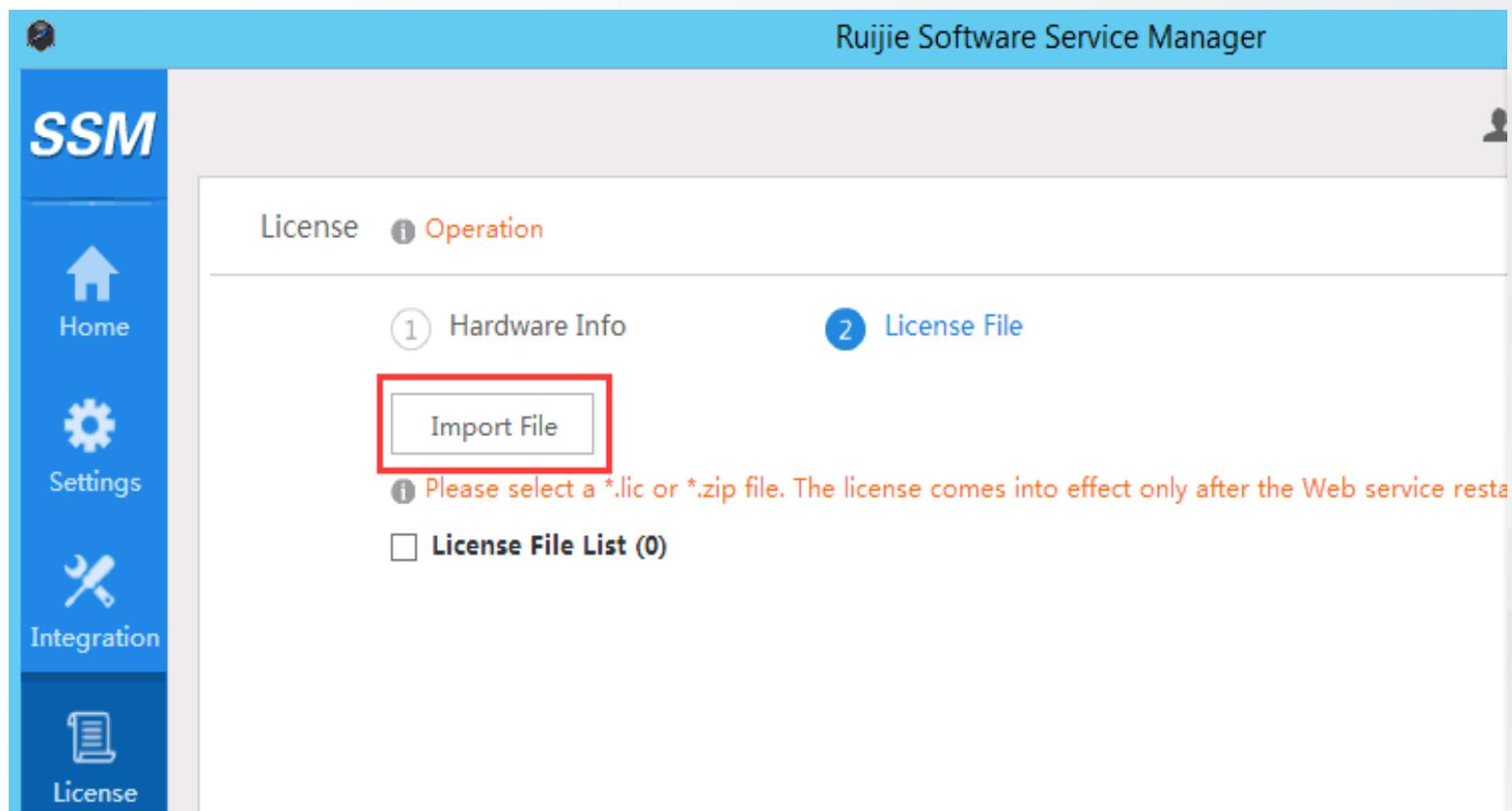
产品信息	授权码	授权文件下载
RG-SNC-Pro-Topo	V-10010597-00000000067032280	<input type="button" value="点击下载"/>

# Reapplying license when Host Change Normally

## Instructions of Process

- **Step5:** Customer shall open SNC service manager, import \*.lic file, after license file are successfully imported, restart SNC service.

The license file (\*.lic file) should be stored in a directory first, then open SNC service manager, click “**License**” -> “**Import File**”, after importing license file successfully ->click “**yes**” ->restart SNC service manually.



**File Authorization Application**

**Upgrade Dongle to File License**

**License File Capacity**

**Reapply License when Host Change Normally**

**Reapply License when Host Change Abnormally**

**Return Applications for License File**

# Reapplying license when Host Change Abnormally

- **Applicable scenario:** when the original SNC server crash, customer are unable to do the logout operation.
- **Briefly describes steps**

Steps	Detailed operation	Responsible person
Step1	Customer need to provide The official documentation, explaining the reason of no Cancellation of certificate, synchronization to TAC.	Customer
Step2	Synchronized to the product manager for review	TAC Oversea
Step3	After the approval, login PA system, apply for host change.	TAC Oversea
Step4	Download new *.lic file, synchronization to the customer.	TAC Oversea
Step5	Open SNC Service Manager, import *.lic file, after license file are successfully imported, restart SNC service.	Customer

# Reapplying license when Host Change Abnormally

## Instructions of Process

- **Step1:** Customer need to provide The official documentation, explaining the reason of no Cancellation of certificate, submitted it to Tac for application via e-mail account: [service\\_rj@ruijienetworks.com](mailto:service_rj@ruijienetworks.com).
- **Step2:** TAC will synchronized to the product manager for review
- **Step3:** After the approval, TAC will login PA system, apply for new license file.

click 【变更申请】 , enter query interface for authorization changes-> click 【主机变更申请】 ->import cancellation of certificate and hardware info of new server -> click 【完成】 。

位置: 主机变更申请

主机变更申请

\* 客户凭证(1个文件):

订单.png  
上传成功

\* 硬件信息:

V-10010597-00000000067960077.dat  
上传成功

申请原因: 主机更新

提示: 上传的文件不能重名,最多20个dat文件

# Reapplying license when Host Change Abnormally

## Instructions of Process

- **Step4:** TAC will wait for the manager to review, download \*.lic file, then synchronized it to the customer.
- After the application has been approved by the product manager, click 【查看】 in the query interface, enter detailed page for host change, download new license file, then synchronized to the customer.

The screenshot displays a web interface for host change applications. At the top, a table lists applications with columns for applicant, time, department, change type, approver, approval time, status, and action. Two applications are shown, both with a status of '通过' (Approved). The second application is selected, and its details are shown below. The details include production batch, invoice number, customer certificate, and approval reason. A table at the bottom provides product information and an authorization code, with a '点击下载' (Click to Download) button highlighted in a red box.

申请人	申请时间	申请部门	变更类型	审批人	审批时间	审批状态	操作
kezhi	2014-08-11 19:02:32.0	主机更新	主机变更	产品经理1	2014-08-12 14:42:50.0	通过	查看
kezhi	2014-08-12 15:47:19.0	主机变更	主机变更			待审批	查看

位置: 主机变更详情

查看

生产批次: 2014-08-11-11-01-46

传票号: ruanjian

客户凭证(1个文件):  客户凭证(1个文件)

审批原因: 通过

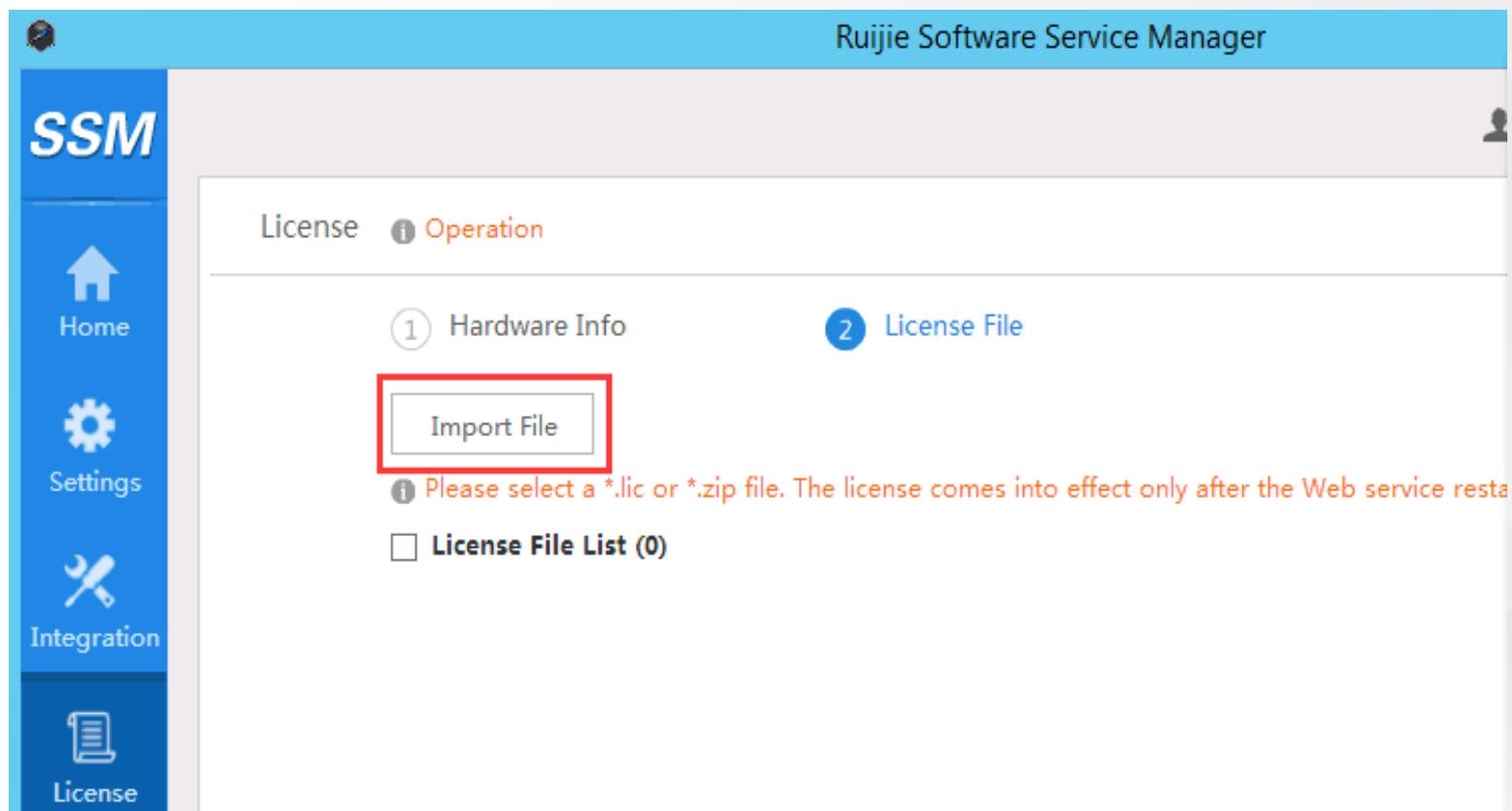
产品信息	授权码	授权文件下载
RG-SNC-Pro-Topo	V-10010597-00000000067032280	点击下载

# Reapplying license when Host Change Abnormally

## Instructions of Process

- **Step5:** Customer shall open SNC service manager, import \*.lic file, after license file are successfully imported, restart SNC service.

The license file (\*.lic file) should be stored in a directory first, then open SNC service manager, click “License” -> “Import File” , after importing license file successfully ->click “yes” ->restart SNC service manually.



**File Authorization Application**

**Upgrade Dongle to File License**

**License File Capacity**

**Reapply License when Host Change Normally**

**Reapply License when Host Change Abnormally**

**Return Applications for License File**

# Return Applications for License File

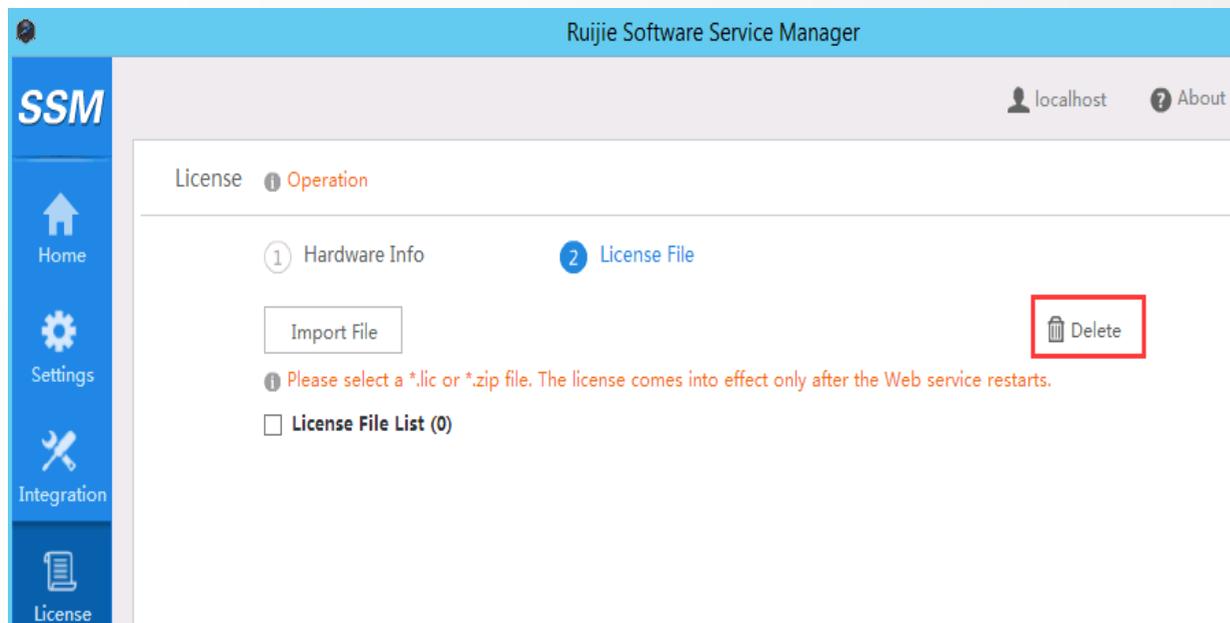
- **Applicable scenario:** Customers return the SNC product.
- **Briefly describes steps**

Steps	Detailed operation	Responsible person
Step1	Cancel License, submit the cancellation of certificate and hardware info of new server to the TAC.	Customer
Step2	Check whether the cancellation of certificate and hardware info are complete.	TAC Oversea
Step3	Login PA system, carry out return application, synchronization progress to the customer.	TAC Oversea

# Returns Applications for License File

## Instructions of Process

- **Step1:** Cancel License, submit the cancellation of certificate and hardware info of new server to the TAC.
- Open SNC service manager, click **【License】** -> check the license file need to be deleted -> click **【Delete】** -> Generate the cancellation certificate (\*.unlic or \*.zip file) ,collect the hardware info of new server and then submit them to the TAC for application.



- **Step2:** Check whether the cancellation of certificate and hardware info are complete.

# Return Applications for License File

## Instructions of Process

- Step3: Login PA system, carry out return application, synchronization progress to the customer.

click 【授权退货】 , enter return interface-> choose return type

- If it is “已激活退货” ,import Cancellation of certificate (\*.unlic or \*.zip file)
- If it is “未激活退货” ,import authorization code for returns



THANK **S**

**Innovation** • **Simplicity** • **Experience**

*With continuous **innovation**, we are committed to delivering integrated industry-tailored products & solutions with **simplicity** for the best user **experience**.*